

## **Boles Fire**

September 15, 2014

Weed, CA

Let me start off my saying that the decision to hire The Greenspan Co./Adjusters International was one of the best decisions we have made. On September 15, 2014, a massive fire in our home town of Weed, CA destroyed over 150 structures; our home was one of those. I could never imagine something like this happening in a small town of about 3,000 people, let alone know what we would have to do if something of this magnitude occurred. After the fire, we were at a loss. We had no clue what our next step was. A friend of ours mentioned that he was going to hire an adjuster to help with their insurance claim. We immediately thought that's what we needed to do. A few days after the fire, we contacted The Greenspan Co./Adjusters International with our inquiry. That same day, they had an agent meet with us and explain what they could do for us. Without hesitation, we hired them. They helped us with our claim and made sure we were as comfortable as we could be, despite the situation. They handled everything with our insurance company so we could focus on our next step as a family. It made it much easier as my husband and I both work full time and have two kids to care for. They made sure we were taken care of by the insurance and made sure they paid our claim out to what we were owed. Any questions we had, they were there to answer. Any problem we had, they were there for us. Almost a year later, they are still helping us with our claim and they have no hesitation when we need something. I am forever grateful to The Greenspan Co./Adjusters International for all of their hard work and dedication they have had for my family. I honestly don't think we would have had such a successful outcome if it wasn't for them. I would recommend them in a heartbeat! Thank you from the bottom of my heart for all of your hard work.

Mathew, Caitlin, Tyler and Riley Dawson