

May 14, 2009

Mr. Matthew F. Blumkin
The Greenspan Co./Adjusters International
16542 Ventura Blvd., Suite 200
Encino, CA 91436

Dear Matt:

It took a tragedy to make me realize how blessed I really am. I lost a home and all of the memories associated with a lifetime of living and collecting "things." I was so consumed by grief and desperation that I lost sight of all of the good things that were slowly filling the void. The expression of love, generosity and moral support from strangers and friends was profoundly uplifting.

I speak for Marinos as well, when I say how fortunate we were to hear about Greenspan from a family who lost their home in the Cedar fires. After several telephone conversations with them, we realized that we couldn't aptly handle negotiations with The Hartford Insurance Company without Greenspan's assistance. IT WAS THE BEST DECISION WE EVER MADE.

Matt, not only were you a good advisor, negotiator and expeditor on our behalf, you have become a good and trusted friend. You accomplished the impossible; thanks to your expertise, we are now enjoying our new home.

We don't know how to express our gratitude, (thank you is hardly adequate) except to say that our door is always open to you and your beautiful family.

Bless you

Marinos and Mary Garbis