



Caldwell Consumer Services, Inc.

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2535 South Main Street • Santa Ana • California • 92707 (714) 556-8944

March 19, 1981

SIDNEY GREENSPAN AND COMPANY
3440 Wilshire Blvd.
Los Angeles, CA 90010

Dear Sirs:

We would like to take this opportunity, at the conclusion of our settlement, to thank you for your services in the adjustment of the fire losses we suffered this year. Your efforts have produced very satisfactory results.

The professionalism and attention to every detail as evidenced by Bill Greenspan and Larry Hudler have not only impressed upon us the need for a Public Adjuster, but have confirmed the reputation of Sidney Greenspan and Company as being the experts of the field. The amount and expediency of the settlement not only justified your fee but transformed a disasterous event into merely an inconvenience.

We would like to reemphasize our satisfaction with your firm and if we can be of any service or reference for you in the future, please do not hesitate to call us.

Thank you,

Rick C. Krussman
Vice President

RCK:jls