



November 10, 1987

The Greenspan Company
3550 Wilshire Blvd.
Los Angeles, CA 90010

On behalf of the management of Rusty Pelican and myself, I would like to take this opportunity to commend you and The Greenspan Company for the excellent service and the results which were achieved relative to the fire at our new restaurant in Glendale.

With your diligent follow-up, sharp negotiating skills with insurers and assistance in all areas, we feel certain that the potential losses to the company were significantly minimized.

I would highly recommend you and your firm to anyone who has had a substantial loss due to fire and would be glad to offer my support by telephone if the need arises.

Very truly yours,

Gregory G. Dollarhyde
Vice President Finance/
Chief Financial Officer

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