

Lawrence and Kimberly Berger
5616 Oak Place
Bethesda, MD 20817

June 21, 2011

Mr. Joseph Brucker
Regional Loss Manager
Goodman-Gable-Gould/Adjusters International
10110 Molecular Drive
Suite 300
Rockville, MD 20850

Dear Joe,

My family and I would like to take a brief moment to express our gratitude and appreciation for your outstanding services. During the stressful ordeal caused by the extensive damage of the water that flooded the basement of our residence, your expertise on assisting me throughout the process on settling our insurance claim with State Farm provided great support to completely recover.

I recognize the good work of the people at Goodman-Gable-Gould and I highly recommend the service of your company to anyone in a similar disastrous predicament.

Thanks,

A handwritten signature in black ink, appearing to be 'L. Berger', written in a cursive style.

Lawrence Berger