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**THE MARINA CLUB**  
At BlackWater Sound • Key Largo



Dear Mr. Cuccaro:

April 1<sup>st</sup> 2010

I would like to take this opportunity to express my gratitude for everything you and your firm manage to accomplish for our Marina in Key Largo, Florida as a result of the fire that devastated our Ship Store including all its contents.

Following the fire we were approached by your company for purposes of representing our interest in this matter and despite our reservations based on a prior relationship with another adjuster years before, we would like for you to know we are extremely pleased with our decision of hiring you to represent us. As a result of your involvement we managed to collect for all our damages even though our insurance company was unwilling at certain times to recognize the insurance coverage that you felt was otherwise available to us. We would not have been able to recover our full losses without your involvement and never ending perseverance.

Again thank you for all your support and feel free to use my contact information for future reference.

Jim Pagano

Managing Director

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103950 Overseas Highway (NM 104), Key Largo, FL 33037-866.734.1524 -fax 305.451.4900-[www.marinaclubkeylarqo.com](http://www.marinaclubkeylarqo.com)

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