



Jones Lang LaSalle Americas, Inc.
1221 Brickell , Suite #1510, Miami, Florida 33031
Tel # 305-536-1221 Fax # 305-374-1221

February 25, 2009

Keith Hayman
GGG/Adjusters International
11 Broadway
Suite 733
New York, NY 10004

Keith:

Thank you for a great job in settling our complex and challenging insurance claim.

Jones Lang LaSalle was awarded the leasing and management of 1221 Brickell Avenue in Miami, Florida, along with our JV partner, Equity Office/Blackstone in September of 2006. The building was in the process of major repairs after nearly 1,000 windows were damaged due to Hurricane Wilma, resulting in a multi-million dollar insurance claim. Not only did you assist in the due diligence to acquire the asset, you brought a consistency and determination to drive the claim to a final and successful resolution after acquisition.

Your knowledge of the policy, creative solutions, organization, and initiative led to us to a very successful settlement with Ace/Westchester and Engle Martin. We are very happy with the final outcome that would not have been achieved without your services.

Once again, thank you.

Sincerely,

A handwritten signature in cursive script that reads "Lisa Jesmer".

Lisa Jesmer
Senior Vice President, Regional Manager
Leasing and Management