



THOMAS Properties, Inc.

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Land Developers
Home, Office and
Condominium Builders

February 10, 2009

Timothy J. Pegelow
Goodman-Gable-Gould/Adjusters International
128 South Tryon Street, Suite 1955
Charlotte, North Carolina 28202

Dear Tim,

I wanted to take this opportunity to formally thank you and your associates for handling our claim. We were awakened on May 9, 2007 at 3:00 a.m. to find that our office park had been hit with a tornado. Little did I know that an event like this can be so overwhelming. The first couple of weeks I felt that I could handle dealing with the insurance company. I quickly realized that I needed some help.

From our first meeting I felt comfortable with you and your company handling all negotiations. After months of phone calls, meetings, e-mails, and countless documents, we were able to achieve a very successful outcome.

Your patience with me and my lack of insurance knowledge is greatly appreciated. You always responded quickly and handled all correspondence with our insurance company. I would highly recommend you and your firm to anyone that finds themselves in a similar situation.

Sincerely,

John R. Thomas, President
Thomas Properties, Inc.