

Since 1954

# Westshore Glass Corp.

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August 18, 2008

Mr. Pasquale "Pat" Cuccaro  
Goodman-Gable-Gould/Adjusters International  
6767 N. Wickham Road  
Suite 501  
Melbourne, FL 32940

Dear Pat,

On behalf of the Westshore Glass Corp., I would like to thank you and your company for all the hard work associated with our fire loss.

Our company lost 30,000 square ft of our fabrication plant as well as all our administration offices and sustained partial damages to the remaining 70,000 sq ft of our facility. This was devastating. As you will recall, we originally felt we were capable of handling such a claim directly with our insurance company. However, after several months of non-movement we felt it was appropriate to interview for your services. Without a doubt, retaining Goodman-Gable- Gould/Adjusters International to handle our insurance claim was the best move we made.

To say the least, our claim was comprised of many unique issues, from fluctuation of raw materials post loss to complex and sensitive issues surrounding our loss of income claim, not to mention the fact that the damaged building, equipment and contents were removed prior to your involvement. Nevertheless, there was never a time that we felt unrepresented and that you did not have your hands around the issues even before I knew they existed.

When it came time to work side by side with our insurance agent, Brown and Brown, you were extremely helpful and provided us with a complete understanding of all our insurance coverage.

By hiring your company we were able to concentrate on the daily activities of our company which proved to be invaluable. Our biggest mistake was not retaining your services sooner in the process. If, God forbid, we ever have another catastrophic claim, I am confident that you will be one of the first people we call.

I would highly recommend anyone who suffers a loss as we did to retain the services of you and your company so as to assure a successful settlement. Thanks for everything!

Sincerely,

Daniel Toby Elozory, CFO