



July 9, 2008

Mr. Karl L. Denison
Mr. Anthony J. D'Amico
Goodman-Gable-Gould/Adjusters International
10110 Molecular Drive, Suite 300
Rockville, Maryland 20850

Re: Water Damage at DocuData Solutions, Document Management and Media Storage Service Provider, Loss Consulting Services Provided by Goodman-Gable-Gould/Adjusters International

Dear Karl and Tony:

As you certainly know, in May of 2007 a sprinkler malfunction caused extensive water damage at our Dallas, Texas, location. After our immediate clean-up was complete we began to measure our damages and negotiate with our insurance carrier, Zurich, without professional assistance. It wasn't long before it became apparent that it would be prudent to secure some type of professional policyholder advocate, yet we weren't certain where to turn. Thankfully, a few business contacts of ours in Houston (including a well-known Attorney) who knew of your stellar reputation recommended that we reach out to Goodman-Gable-Gould/Adjusters International to see how you might be able to assist us.

Shortly thereafter you were engaged. From the moment we retained GGG/AI, your team eagerly jumped right in and evaluated our policy and helped us with establishing a meaningful and productive dialogue with the carrier experts. DocuData needed to spend our time and focus on operating our business, and you made it so we could do so.

Throughout the recovery process, we certainly realized that insurance companies are not in business to help the damaged policyholder; those who suffer a loss need to look elsewhere to find an ally. Our competent and capable ally was GGG/AI, and we will not hesitate to recommend your services to those who suffer property damage. Your fees were reasonable, and well-earned. We thank you for your help.

Very Truly Yours,

A handwritten signature in black ink, appearing to read "BRATHE".

Brian Rathe
President