

# Albertville Quality Foods, Inc.

P.O. Box 756 – 102 Crow Street – Albertville, AL 35950  
1-800-353-2806

March 26, 2003

Mr. Barry Flax  
Goodman-Gable-Gould/Adjusters International  
133 Rollins Avenue, Suite One  
Rockville, Maryland 20852

Dear Mr. Flax:

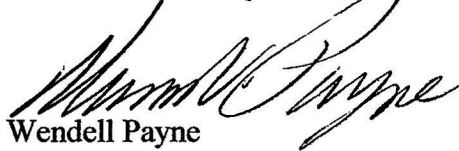
On October 24, 2002, Albertville Quality Foods, Inc.'s processing plant, with the exception of the freezer, was destroyed by fire. The loss involved the processing facilities, raw material and finished goods inventories, business interruption/extra expense and co-insurance issues. We interviewed several loss consulting firms and ultimately selected Goodman-Gable-Gould/Adjusters International, Inc. to assist us with adjusting the claim, on the basis of a recommendation by a member of our management team who had worked with you on a similar claim for another company.

Our loss was complicated and your expertise and experience was very helpful in settling this claim. The settlement was very satisfactory and prompt. The quick conclusion was necessary as we were contracting with outside processors to produce our product. We produce a premium product and like to assure that our high quality standards are maintained. Therefore, getting our plant back in operation was essential.

We greatly appreciate all your efforts in all aspects of our loss. Extend our thanks to Karl Denison, Tony D'Amico and Hayes Walker. Your firm has demonstrated that it has the resources to interpret complex insurance policy terms and conditions and settle claims favorable to the policyholder.

Sincerely,

ALBERTVILLE QUALITY FOODS, INC.



Wendell Payne  
President



*Supplying delicious chicken fingers to*  
Retail – Foodservice – Deli