



The Center Club

June 10, 2005

Mr. Randolph H. Goodman
Executive Vice President
Goodman-Gable-Gould/Adjusters International
6 Reservoir Circle, Ste. 202
Baltimore, MD 21208-7310

Dear Randy:

The members of The Center Club are indebted to you and your company for the thorough execution and handling of our claims due to the water damage in our Club facilities.

You were always available to us and the work you accomplished on our behalf was more than satisfactory. Being attentive to the client is the most important ingredient in a business relationship. You fulfilled that role.

We are pleased with the terms you executed for us and the results show that we will be able to repair existing damages in a timely fashion. Your negotiation allowed us to reopen our dining room after having the severe damages repaired quickly.

We thank you for your competency in handling our case and we wish you well.

Sincerely,

Phyllis B. Brotman
President
The Center Club