



May 14, 2003

Mr. Barry Flax
Goodman-Gable-Gould/Adjusters International
133 Rollins Avenue
Suite One
Rockville, MD 20852

Dear Barry:

Thank you for your assistance in handling the Insurance Claim that came as a result of flood damage at our Marietta, Georgia, call center facility. The work your firm performed in bringing about a settlement with the insurer, Chubb, was invaluable and saved us countless hours.

Your firm's ability to act expeditiously and professionally ensured that StarBand received a positive resolution to this matter. Everyone from your organization was diligent with regard to the timeliness of their work and their follow-up communications with StarBand.

Should we ever find our self in this situation again, we will know to immediately contact your firm. Thank you again for your tremendous efforts on our behalf.

Sincerely,

A handwritten signature in black ink, appearing to read "Zur Feldman", written in a cursive style.

Zur Feldman
Chief Executive Officer