



2772 WINSTON INDUSTRIAL PARKWAY P.O. BOX 27
WINSTON, GEORGIA 30187

(770)949-5676

October 21, 2002

Mr. Philip J. Davidson
Mr. Barry Flax
Goodman-Gable-Gould/Adjusters International
100 Hannover Park Road, Suite 120
Atlanta, Ga. 30305

Gentlemen:

I would like to compliment you and your company for the professional and expeditious Manner in which our fire claim was handled.

While I was skeptical at first, a few phone calls to some of your former clients convinced me to go with your company. It was one of the best decisions I have ever made. Within two hours after signing a contract, crews were in place performing emergency repairs to secure our building. In the days following I had to be out of town. While I was gone all insurance paperwork and repair estimates were completed. I had the opportunity to run our company and service our customers.

The bottom line is that your company did everything you said you would, quicker than expected and better than expected. Thank you for an outstanding job and should you ever need a reference please do not hesitate to call.

Sincerely,

A handwritten signature in black ink, appearing to read "L. Pursley, Jr.", written in a cursive style.

Lewis F. Pursley, Jr.
President