

GORDON • FEINBLATT
ROTHMAN, HOFFBERGER & HOLLANDER, LLC

HERBERT GOLDMAN

410.576.4217
FAX 410.576.4246
hgoldman@gfrlaw.com

ATTORNEYS AT LAW
233 EAST REDWOOD STREET
BALTIMORE, MARYLAND
21202-3332
410.576.4000

March 25, 2004

Harvey M. Goodman, President
Goodman-Gable-Gould/Adjusters International
133 Rollins Avenue, Suite One
Rockville, Maryland 20852-4004

Dear Harvey:

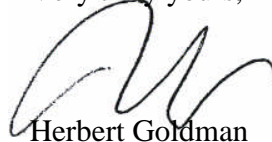
On August 1, 2002, the Garrett Building sustained serious water damage from a flood which emanated from the top of the building. Not only did the upper floors of our building suffer serious damage, which necessitated relocation of approximately 50 people, many of whom were lawyers and legal assistants, but the insurance company which insured the building was completely uncooperative in either accepting liability or adjusting the claim.

It became readily apparent to me that notwithstanding my many years of practice as an attorney, I was completely ill-equipped to handle the situation myself, and realized that I needed professional help. That realization was probably the smartest thing I did, as it led me to call Goodman-Gable-Gould to help me establish insurance coverage and to ultimately adjust the claim.

A combination of your expertise in dealing with insurance adjusters and your expertise in attending to the detail of adjusting a major claim, made your services invaluable to us, not only because you maximized our recovery, but because you helped us with respect to the on-going operations in our building.

All of us at Gordon, Feinblatt greatly appreciate your assistance in helping us deal with our loss at the Garrett Building. While I have no interest in sustaining another serious casualty, were this to happen, I would not hesitate to seek your help, nor would I ever hesitate to recommend you to others.

Very truly yours,



Herbert Goldman

dms