

YOUNG PEOPLES SYNAGOGUE
BOHNAI YISRAEL
P.O. BOX 8141
PITTSBURGH PA 15217-0141

September 22, 2000

Goodman-Gable-Gould/Adjusters International
133 Rollins Avenue
ROCKVILLE MD 20852-4004

Attention: Mr. John E. Henkel, Senior Adjuster

Dear John:

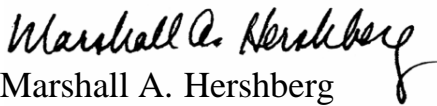
September 16 was the first Saturday our Congregation returned to its Sanctuary in 8 months: the fire which forced us out of the building at 6404 Forbes Avenue occurred on January 19, 2000. Luckily for us, we consulted immediately with our friends at Beth Shalom Congregation and they told us about your organization.

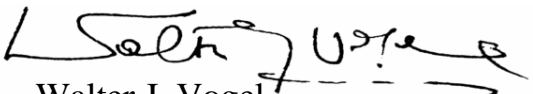
It was fortunate that your company assigned you to our "case": you displayed knowledge, empathy with us and our problems and you -as well as your associates- did much to calm our nerves, answer our questions and help us in so many ways.

Our special thanks go to you for the manner in which you helped with our insurance claim.

You may rest assured that we will have no hesitation in recommending you and your organization to anyone who may have a requirement for your services.

Very Sincerely,


Marshall A. Hershberg
President


Walter J. Vogel
Chairman