



June 28, 2000

Mr. Harvey Goodman  
Goodman-Gable-Gould/Adjusters International  
133 Rollins Avenue  
Suite One  
Rockville, MD 20852

Dear Harvey,

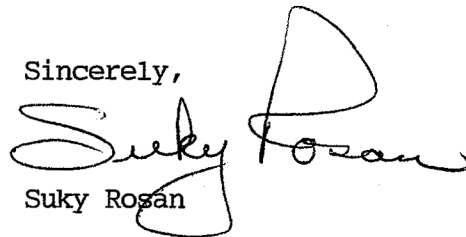
As you know our store is brand new and we have all been so conscious of maintaining its appearance. Needless to say, the fire was devastating especially since we are in the business of dealing with brides, mothers and their wedding attire.

You were considerate enough to arrive at our store on Easter Sunday (the fire was Saturday) and from that moment on we felt that we could rely on your expertise. You brought in professional contractors and appraisers who never distracted us and thus allowed us to concentrate on our two largest bridal months, May and June.

You were able to correctly calculate our loss in wedding gowns, evening wear and supplies as well as covering our loss in restoring two areas to their original condition; then you ably negotiated with our insurance adjuster.

Thank you for the recovery we received. We are forever appreciative of all your effort on our behalf.

Sincerely,



Suky Rosan

102 east montgomery avenue  
ardmore, pa 19003  
610.649.3686