

Mr. Harvey M. Goodman  
Mr. Barry A. Flax  
Goodman-Gable-Gould/Adjusters International  
133 Rollins Avenue, Suite #1  
Rockville, MD 20852

Re: Highland Park Building  
4416 East West Highway  
Bethesda, Maryland

Dear Harvey and Barry:

On behalf of East-West LLC, I just wanted to thank you for an outstanding job in assisting me in the emergency repairs caused by the fire and resulting water damage at the Highland Park Building. At 5:30 P.M. on Saturday, March 3<sup>rd</sup>, I called your office to ask for your help. By 7:45 P.M. there was a crew at the job site. It is hard to believe that Goodman-Gable-Gould/Adjusters International could beat the response time of four years ago during the blizzard of 1996 when the roof collapsed at 95 Office Park.

The crew not only cleaned up the debris caused by the fire, but sealed up the building where the fire department had cut a hole in the roof, broken down doors, and broke out windows. When I left at 11:00 P.M. the deodorizing machines were already on in full force.

Again, thank you for all the help that the entire staff at Goodman-Gable-Gould/Adjusters International provided.

Best Personal Regards,



Ronald D. Paul  
Managing Member