



**WILLIAM V. WARD**  
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April 4, 2001

Mr. Barry A. Flax  
Goodman-Gable-Gould/Adjusters International  
133 Rollins Avenue, Suite One  
Rockville, MD 20852-4004

Dear Barry,

Trying to recapture the peace-of-mind we once had before the "Flood of the Century" was much easier with the assistance we received from your firm. You and your associates are to be commended for the professional and expeditious manner in which you handled our claim.

On behalf of everyone here at National Spinning Company, thank you.

Sincerely,

William V. Ward  
Vice President & Chief Financial Officer

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