

Mr. Harvey M. Goodman Mr. Barry A. Flax Goodman-Gable-Gould/Adjusters International 133 Rollins Avenue, Suite 1 Rockville, MD 20852

Re: Mr. Wash Car Wash

Dear Mr. Goodman and Mr. Flax:

I wanted to take a moment to thank you for all your help and guidance when several of our car washes experienced some serous damages this past year. Your experienced staff was extremely helpful in securing our building in the middle of the night and helping us to pick up the pieces to put our building back together.

We are grateful to your organization for making this unfortunate situation much more manageable. Your team of experts was able to direct the flow of information and get our business back running in a prompt and orderly manner.

Should we ever have any incident of property damage at any of our locations in the future our first call will be to Goodman-Gable-Gould/Adjusters International.

Best Regard

Steven Harris

President