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Barry A. Flax, Esq.
National Loss Coordinator
The Goodman-Gable-Gould Co./Adjusters International
133 Rollins Avenue, Suite One
Rockville, Maryland 20852-4004

Dear Barry:

I wanted to thank you once again for the truly great work you did on our behalf. I can still remember the panic my family and I felt when the main water pipe in our home burst and water poured into our basement until the fire department was able to shut it off at the street. My anxiety quickly turned to frustration and anger when I was unable to contact my insurance agent or insurance company to ask for help and guidance to restore the damage.

Not having had to deal with this type of situation before, I was unaware of the role of an insurance adjuster. Your company came highly recommended by both friends and family members, and I now know why. After speaking with you the first time that Saturday night, you arranged immediately to have our water damage repaired. Because of your involvement, I felt comforted and confident that our problems would be given the prompt attention that was needed. You were always available to take our calls and, because of your experience and expertise, both the restoration of the damage and our dealings with Fireman's Fund went very smoothly ending in a very fair settlement.

Barry, Julie and I really appreciate the personal attention and courtesy you showed us during this difficult time, and I can't thank you enough. I have and will continue to recommend you to any of our friends and relatives who may benefit from your services.

With best regards,

Jeremy B. Fox