

JOSEPH P. KENNEDY ENTERPRISES, INC.

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ROBERT W. CORCORAN
VICE PRESIDENT & GENERAL COUSEL

March 30, 2000

Mr. Harvey Goodman
Goodman-Gable-Gould/Adjusters International
133 Rollins Avenue, Suite 1
Rockville, MD 20852

Dear Harvey:

I wanted to extend my appreciation, and that of Mrs. Eunice Kennedy Shriver, for your assistance in her recent fire loss insurance claim.

As you know, your name and that of your firm came to me with the strongest of recommendations from another Kennedy family member. I can now see why I was given such a glowing recommendation.

I relied upon your expertise from the first day of the fire, when you brought in the personnel required to extract the smoke and moisture from the house, through the following two weeks, during which you secured the property, shrink-wrapped the roof and set up the process for cleaning and inventorying the furnishings and artwork and getting them into storage.

Such reliance was an act of faith, which I can say now I am glad I exercised. Looking back on it, I can see that the first few weeks after a fire presents a stream of issues and decisions that no one should face without someone of your talents and expertise at their side.

The subsequent work you performed in bringing in the engineers, contractors and appraisers required to begin processing the claim with the insurer, Chubb, was equally invaluable and saved me countless hours.

Your initial statement that a speedy claims process was the only way you would pursue the job and your later recommendation to reject Chubb's original settlement offers (on both the house and personal property claims) further demonstrated your expertise. I am also happy to say that it also yielded additional insurance proceeds that would not have been obtained if we had attempted to do this work on our own or with another firm.

To sum up, your knowledge of Chubb's procedures and how best to approach them was invaluable. I would be happy to recommend you and your firm to any prospective clients. I guarantee you that it will be the highest recommendation that I have given in my twenty years of business experience.

Sincerely,



Robert W. Corcoran