

## ***International Investment Advisors***

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Friday, October 27, 2000

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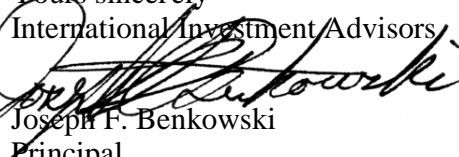
Mr. Harvey M. Goodman  
Mr. Barry A. Flax  
Mr. Anthony D'Amico  
Goodman-Gable-Gould/Adjusters International  
133 Rollins Avenue  
Rockville, MD 20852-4004

Re: Successful Representation  
Service Business Loss and Interruption Claim

Gentlemen:

We here at International Investment Advisors would like to wholeheartedly thank the organization of Goodman-Gable-Gould/Adjusters International, and yourselves personally, for representing us in our recent business loss and interruption claim. Ours was a complicated reimbursement. The cause of loss was water damage to our office structure, office furniture, business equipment, historic and current working documents and the business itself. The claim was against two insurers, Nationwide Insurance and Selective Insurance. It included losses partly covered by our direct insurer and losses partly covered by a vendors insurer. As ours is a services and investment business, the claims for business loss and interruption were, by necessity, partly speculative. Without the experience, direction and assistance of your company, our claim would have been more work intensive, more lengthy and less remunerative. As a businessman, I can sincerely say that your fee was money well spent!

God forbid that our company should have such a tragedy repeat itself. But if it does, we assure you that we will not hesitate to call. Wishing the best to you and your business in the future!  
Thank you once again!

Yours sincerely  
International Investment Advisors  
  
Joseph F. Benkowski  
Principal

jb/vs