

February 9.2012

It was approximately one year ago that I returned to my family home after having city marshall evict temporary tenants.. I was to move back and prepare to take my mother home from A rehabilitation center where she resided during her illness. The home was completely destroyed by vandalism,. The young tenants destroyed every room from basement to the full living area upstairs. Police reports were taken as well as photos of the damage. I was advised by two very credible companies to allow Baslow, Levin and Cuccaro to intervene and serve as liason with our Insurance Company. It became a very emotional and upsetting experience for all involved and my Insurance Company. Erie Niagara, did little to assist me.

The home required extensive repair and Mr. Michael Fasolo,, Insurance Adjuster, Collis Heating and Claim Restoration literally did all the work insofar as approvals and monies billed to insurance company. The complete process took nearly nine months and sadly none of the above were not compensated nearly enough for their extreme efforts and the relentless back and forth with me.

I should be returning to our home in May.2012 and expect to complete some unfinished work required. My mother will be coming shortly thereafter. There is little to express my appreciation to Mr. Fasolo and the time and patience it took tp complete this claim. The Company certainly lives up to its word and we would gladly recommend them to anyone if it became necessary to do so.

It is with sincere hope that you continue your successes and much appreciation to know there are some who will go the extra mile to assure the persons they serve are given fair treatment.

Antoinette R. Bruno, Owner

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Mary Ann Bruno, daughter