September 28, 2018

Adjusters International/Basloe, Levin & Cuccaro, LTD.

Dear Mr. Richard Smith,

My name is Rebecca Edwards and my husband and I had the privilege of working with your firm recently. My home experienced a puff back. Our oil furnace ran for hours covering our home and possessions in an oily, smelly residue.

We hired your firm and our adjuster was Mr. Peter DeCarlo. I can only imagine how difficult my husband and I were to deal with. Despite being overwhelmed, demanding and unwilling to accept anything less than what our expectations were, Mr. DeCarlo and your firm rose to the challenge of accepting our demands and keeping us happy! Mr. DeCarlo was professional, timely and extremely supportive!

We felt your firm not only supported us throughout the entire process, but exceeded our expectations and assisted us throughout a most difficult/challenging time in our lives.

Thank you doesn't seem enough; but, please accept our most sincere appreciation and thankfulness we have in regard to your firm. We will definitely seek out your services in the future and offer your name to our dearest friends/family should they ever need the service you provide.

Sincerely,

Jeremy D. Edwards

Rebecca J. Edwards